8. Provide your DoD ID Number in the required block.
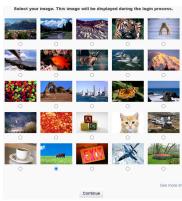
Activate Account

Please enter the DOD ID NUMBER found on your DoD ID ca

DOD ID NUMBER

Continue   Cancel

9. Create a DS Logon password that meets system requirements.

Create a password for your account.

Password Requirements:
- ✔ Passwords must be at least 9 characters but no more than 20
- ✔ At least 1 lowercase letter (e.g., a,b,c,...,x,y,z)
- ✔ At least 1 uppercase letter (e.g., A,B,C,...,X,Y,Z)
- ✔ At least 1 number (e.g., 0,1,2,...,8,9)
- ✔ Special Characters are not required but these special characters can be used (e.g., @_#!&$`%*+().,/.;~:{}|?>=<^[]'-)
- ✔ No birth dates, social security numbers, or part of your name
- ✔ When changing a password, your new password cannot be changed more than 1 time in 24 hours

Enter your password below. Please note that:
1. All passwords expire in 180 days (6 months) and will need to be changed prior to expiration. You may want to note your password expiration date on a calendar. As a security precaution, your password should never be written down
2. When entering your password below, you will know your password meets the password requirements when all lines above are green. If there is any red lines, please go back and adjust the password to meet the requirement identified

Password   [............] ✔
Confirm Password   [............] ✔
☐ Show Passwords
Continue   Cancel

10. Create password recovery questions/ answers.

Please select a question and type the answer.
These questions will be asked when you reset
or change your password.
Your answers are not case sensitive.

What was the name of your first pet?

In what hospital were you born?

What school did you attend for sixth grade?

In what city did you meet your spouse?

In what town was your first job?

Once completed, press Continue.
Continue   Cancel

11. Select a security image that you will use each time that you log on via DS Logon.

Select your image. This image will be displayed during the login process.

See more im

Continue

12. The final two screens will provide the username you will use to log on each time and verification that you account is active. You may now login at the main page via your DS Logon.

MHS GENESIS

Frequently Asked Questions

Activation Successful
Your Username is:

Congratulations! Your identity has been verified.
Press continue to go to your DS Logon account.

Continue

MHS GENESIS

Frequently Asked Questions

Email addresses may be used to reset your password. The email addresses on file are:

t...r@mail.mil

Add Email

Note: Email address(es) are not displayed fully for security purposes.

Continue

Womack Army Medical Center

MHS GENESIS Patient Portal

Activation Guide

MHS GENESIS
Patient Portal
Sign Up Now!

LINK: https://my.mhsgenesis.health.mil

1. Go to https://my.mhsgenesis.health.mil

   - Select option "Need an Account".

2. Provide all eligibility information and continue.

3. For those without a Common Access Card (CAC), choose the option to "Register using my email in DEERS." If you do not have an email in DEERS, you can set this up by going to https://idco.dmdc.osd.mil/idco/ .

4. You must consent to using your email address to send an activation code.

5. You will receive notification of the activation code being sent and to check your Spam folder.

6. After retrieving your activation code, return to the main logon page and then select the option to "Activate My Account".

7. Next you will be asked to verify your personal info again and input the activation code you retrieved from your email.